

PUBLIC COMPLAINTS

A complaint involving a particular school shall be handled within the school through the chain of responsibility. If the complaint cannot be resolved at the level of the principal, it shall be referred to the superintendent. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the board's discretion, be heard at a regular board meeting.

Adopted: December 13, 1994

Legal Refs.: Code of Virginia, 1950, as amended, Sec. 22.1-87
Standards of Quality, 12